



## Management Sciences Department Student Achievement (SA) AY 2020-21 to 2024-25

### SECTION 1 – GRADUATES

*Number of students who graduated each academic year*

Program (Full Name)	Program	AY 2021–22	AY 2022–23	AY 2023–24	AY 2024–25	Overall
Bachelor of Science in Accounting	BS_ACCT	80	37	46	60	<b>223</b>
BS Business Mgmt – Human Resource Management	BS_BM_HRM	26	441	65	70	<b>602</b>
Bachelor of Science in Management Information Systems	BS_MIS	95	70	28	19	<b>212</b>
BS Business Mgmt – Supply Chain Management	BS_BM_SCM	43	34	21	10	<b>108</b>
BS Business Mgmt – Marketing	BS_BM_MKT		50	5	10	<b>65</b>
	Overall	244	632	165	169	<b>1210</b>

### SECTION 2 – COMPLETION RATE (KPI-P04)

*Percentage of students completing the program.*

Program (Full Name)	Program	AY 2021–22	AY 2022–23	AY 2023–24	AY 2024–25	Overall	Internal Benchmark
Bachelor of Science in Accounting	BS_ACCT	76%	58%	64%	43%	60.25%	35%
BS Business Mgmt – Human Resource Management & Marketing	BS_BM_HRM & MKT	76%	20%	70%	67%	58.25%	40%
Bachelor of Science in Management Information Systems	BS_MIS	72%	86%	60%	67%	71.25%	50%
BS Business Mgmt – Supply Chain Management	BS_BM_SCM	61%	37%	61%	34%	48.25%	40%
	Overall	71%	50%	64%	53%	59.50%	



### SECTION 3 – ANNUAL PASSING RATE (Current Cohort)

*Passing rate of the current-year graduate cohort (from cohort analysis tables in APR)*

Program (Full Name)	Program	AY 2021–22	AY 2022–23	AY 2023–24	AY 2024–25	Overall
<b>Bachelor of Science in Accounting</b>	BS_ACCT	94%	97%	94%	88.0%	93.25%
<b>BS Business Mgmt – Human Resource Management &amp; Marketing</b>	BS_BM_HRM & MKT	95.80%	N/A	97.23%	87.5%	95.01%
<b>Bachelor of Science in Management Information Systems</b>	BS_MIS	93%	86%	60%	88.0%	82.25%
<b>BS Business Mgmt – Supply Chain Management</b>	BS_BM_SCM	71%	70%	84%	90.0%	78.75%
	Overall	88%	84%	84%	88%	87%

### SECTION 4 – JOB PLACEMENT / GRADUATE EMPLOYABILITY (KPI-P07)

*Graduate employment rate; source: HADAF (National Labor Observatory) & Alumni Surveys*

Program (Full Name)	Program	AY 2021–22	AY 2022–23	AY 2023–24	AY 2024–25	Overall	Internal Benchmark
<b>Bachelor of Science in Accounting</b>	BS_ACCT	66%	73.90%	73.00%	61.00%	68.48%	60%
<b>BS Business Mgmt – Human Resource Management &amp; Marketing</b>	BS_BM_HRM & MKT	67%	60.70%	56.80%	57.70%	60.55%	74%
<b>Bachelor of Science in Management Information Systems</b>	BS_MIS	75%	62.90%	52.60%	55.20%	61.43%	65%
<b>BS Business Mgmt – Supply Chain Management</b>	BS_BM_SCM	67%	90.70%	88.70%	95.00%	85.35%	60%
	Overall	68.8%	72.1%	67.8%	67.2%	68.95%	



### SECTION 5 – EMPLOYER EVALUATION OF COOP/INTERNSHIP STUDENTS (KPI-P09)

*Employer satisfaction with students during cooperative training; scale 1–5 [Note: 2022-23 & 2023-24 = aggregate range all programs]*

Program (Full Name)	Program	AY 2021–22	AY 2022–23	AY 2023–24	AY 2024–25	Overall	Internal Benchmark
<b>Bachelor of Science in Accounting</b>	BS_ACCT	4.5	3.5	4.84	4.92	4.44	3.50
<b>BS Business Mgmt – Human Resource Management &amp; Marketing</b>	BS_BM_HRM & MKT	3.8	3.8	4.8	4.68	4.27	4.00
<b>Bachelor of Science in Management Information Systems</b>	BS_MIS	4	3.6	3.6	4.98	4.05	4.00
<b>BS Business Mgmt – Supply Chain Management</b>	BS_BM_SCM	3.8	3.6	4.8	4.5	4.18	3.50
	Overall	4.03	3.63	4.51	4.77	4.23	

### SECTION 6 – JAHIZIAH\*\* NATIONAL EXAM PERFORMANCE (KPI-P06)

*ETEC Jahiziah exam score; AY 2024-25 is the baseline/first participation year for YIC-MSD*

Program (Full Name)	Program	AY 2021–22	AY 2022–23	AY 2023–24	AY 2024–25	National Average
<b>Bachelor of Science in Accounting</b>	BS_ACCT	N/A	N/A	N/A	42.06%	42%
<b>BS Business Mgmt – Human Resource Management</b>	BS_BM_HRM	N/A	N/A	N/A	39.94%	40%
<b>BS Business Mgmt – Marketing</b>	BS_BM_MKT	N/A	N/A	N/A	43.50%	44%
<b>Bachelor of Science in Management Information Systems</b>	BS_MIS	N/A	N/A	N/A	37.92%	38%
<b>BS Business Mgmt – Supply Chain Management</b>	BS_BM_SCM	N/A	N/A	N/A	N/A	N/A

Data for AY 2021–22, 2022–23, and 2023–24 are unavailable because the ETEC Jahiziah Exam was introduced and first administered in AY 2024–25. Results for AY 2025–26 are currently awaited.



### SECTION 7 – FIRST-YEAR STUDENT RETENTION RATE (KPI-P05)

*Percentage of first-year students retained through to year-end*

Program (Full Name)	Program	AY 2021–22	AY 2022–23	AY 2023–24	AY 2024–25	Overall	Internal Benchmark
<b>Bachelor of Science in Accounting</b>	BS_ACCT	93%	80%	60%	72%	76%	80%
<b>BS Business Mgmt – Human Resource Management &amp; Marketing</b>	BS_BM_HRM & MKT	98%	90%	100%	71%	90%	70%
<b>Bachelor of Science in Management Information Systems</b>	BS_MIS	29%	80%	80%	69%	65%	80%
<b>BS Business Mgmt – Supply Chain Management</b>	BS_BM_SCM	98%	50%	100%	100%	87%	90%
Overall		80%	75%	85%	78%	79%	

### SECTION 8 – STUDENTS' EVALUATION: QUALITY OF LEARNING EXPERIENCE (KPI-P02)

*Student satisfaction with the quality of learning experience; scale 1–5 [Target: ≥4.0]*

Program (Full Name)	Program	AY 2021–22	AY 2022–23	AY 2023–24	AY 2024–25	Overall	Internal Benchmark
<b>Bachelor of Science in Accounting</b>	BS_ACCT	4.4	3.94	4.28	3.9	4.13	3.95
<b>BS Business Mgmt – Human Resource Management &amp; Marketing</b>	BS_BM_HRM & MKT	3.55	3.75	4.5	3.93	3.93	4.00
<b>Bachelor of Science in Management Information Systems</b>	BS_MIS	4.2	3.95	3.75	4.3	4.05	4.00
<b>BS Business Mgmt – Supply Chain Management</b>	BS_BM_SCM	3.89	4	4.5	3.9	4.07	4.00
Overall		4.01	3.91	4.26	4.01	4.05	



### SECTION 9 – STUDENTS' EVALUATION: QUALITY OF COURSES (KPI-P03)

*Student satisfaction with course quality; scale 1–5 [Target: varies]*

Program (Full Name)	Program	AY 2021–22	AY 2022–23	AY 2023–24	AY 2024–25	Overall	Internal Benchmark
<b>Bachelor of Science in Accounting</b>	BS_ACCT	3.65	4	4.35	3.8	3.95	4.00
<b>BS Business Mgmt – Human Resource Management &amp; Marketing</b>	BS_BM_HRM & MKT	3.65	3.7	4.36	4.1	3.95	4.00
<b>Bachelor of Science in Management Information Systems</b>	BS_MIS	4.2	4	4	3.96	4.04	4.00
<b>BS Business Mgmt – Supply Chain Management</b>	BS_BM_SCM	3.89	3.8	4.5	4.1	4.07	3.50
Overall		3.85	3.88	4.30	3.99	4.00	

### SECTION 10 – STUDENTS' SATISFACTION WITH OFFERED SERVICES (KPI-P10)

*Student satisfaction with institutional services (advising, support, etc.); scale 1–5 [Target: ≥3.5]*

Program (Full Name)	Program	AY 2021–22	AY 2022–23	AY 2023–24	AY 2024–25	Overall	Internal Benchmark
<b>Bachelor of Science in Accounting</b>	BS_ACCT	3.75	3.5	3.15	3.65	3.51	3.50
<b>BS Business Mgmt – Human Resource Management &amp; Marketing</b>	BS_BM_HRM & MKT	3.75	3.75	3.5	3.65	3.66	3.50
<b>Bachelor of Science in Management Information Systems</b>	BS_MIS	4.2	3.5	3.5	3.65	3.71	3.50
<b>BS Business Mgmt – Supply Chain Management</b>	BS_BM_SCM	3.55	3.75	3.24	3.6	3.54	3.50
Overall		3.63	3.35	3.64	3.61	3.50	



### SECTION 11 – SATISFACTION OF BENEFICIARIES WITH LEARNING RESOURCES (KPI-P17)

Beneficiary satisfaction with learning resources (library, labs, digital tools); scale 1–5 [Target:  $\geq 3.5$ –4.0]

Program (Full Name)	Program	AY 2021–22	AY 2022–23	AY 2023–24	AY 2024–25	Overall	Internal Benchmark
<b>Bachelor of Science in Accounting</b>	BS_ACCT	3.55	3.5	3.58	4.33	3.74	3.50
<b>BS Business Mgmt – Human Resource Management &amp; Marketing</b>	BS_BM_HRM & MKT	3.55	3.55	3.5	2.79	3.35	4.00
<b>Bachelor of Science in Management Information Systems</b>	BS_MIS	3.75	3.5	3.5	3.7	3.61	3.50
<b>BS Business Mgmt – Supply Chain Management</b>	BS_BM_SCM	3.8	3.7		3.7	3.73	3.50
Overall		3.66	3.56	3.53	3.63		

### SECTION 12 – PROGRAM LEARNING OUTCOMES (PLO) ATTAINMENT – AY 2024-2025

Quantitative measures of knowledge (K), skills (S), and competencies (C) [Institutional benchmark ( $\geq 70\%$ )]

PLO	ACCT	HRM	MIS	SCM	Performance Target
K1	77%	76%	76.50%	77%	70%
K2	77%	78.75%	78.50%	78%	70%
K3	N/A	N/A	N/A	78%	70%
S1	79%	78.50%	78.00%	79%	70%
S2	79%	80%	77.50%	80%	70%
C1	78%	79.00%	77.50%	79%	70%
C2	78%	78%	79.50%	78%	70%
C3	79%	79.75%	78.50%	81%	70%
C4	79%	78%	82.00%	78%	70%
C5	N/A	N/A	77.00%	N/A	70%
C6	N/A	N/A	80.00%	N/A	70%

N/A – This specific PLO is not applicable to the program.

Data Source: Appendix-H1 APR, Appendix H2 KPI Dashboard